## Getting to Know the KCMO Health Department’s Public Health Services

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<tr>
<th>KCMO Health Department Programs</th>
<th>Primary Purpose of Program</th>
<th>Program Contact</th>
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<tr>
<td><strong>Administration</strong></td>
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<tr>
<td>Director of Health, Dr. Rex Archer 816-513-6239, <a href="mailto:Rex.Archer@kcmo.org">Rex.Archer@kcmo.org</a></td>
<td>The Director’s Office provides oversight and management of all department operations.</td>
<td>Dr. Rex Archer 816-513-6252 <a href="mailto:Rex.Archer@kcmo.org">Rex.Archer@kcmo.org</a></td>
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<tr>
<td>Deputy Director, Tracie McClendon-Cole 816-513-6240, <a href="mailto:Tracie.McClendon@kcmo.org">Tracie.McClendon@kcmo.org</a></td>
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<td>Executive Associate: Abby Edsall 816-513-6252, <a href="mailto:Abby.Edsall@kcmo.org">Abby.Edsall@kcmo.org</a></td>
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<td>Deputy Director, Tracie McClendon-Cole 816-513-6240, <a href="mailto:Tracie.McClendon@kcmo.org">Tracie.McClendon@kcmo.org</a></td>
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<td><strong>Director’s Office</strong></td>
<td>Fiscal Services provides financial and contractual support for all programs throughout the Health Department.</td>
<td>Vickie Watson 816-513-6241 <a href="mailto:Vickie.Watson@kcmo.org">Vickie.Watson@kcmo.org</a></td>
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<td><strong>Fiscal Support</strong></td>
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<td><strong>Health Commission</strong></td>
<td>The Kansas City Health Commission provides structure and oversight for the development, implementation, and evaluation of a Community Health Plan for Kansas City, Missouri. In addition, the Commission advises the Mayor, City Council, City Manager and Director of Health on public health matters and policies. The Health Commission has five standing Committees; and two subcommittees. The subcommittees are the Budget and Contract Evaluation and the Executive Committee. The standing committees are: 1) Health Planning, 2) Health Equity, 3) Tobacco Use Prevention, 4) Violence Free KC and 5) Women, Infants and Children Health.</td>
<td>Sarah Martin-Anderson 816-513-6244 <a href="mailto:Sarah.Martin-Anderson@kcmo.org">Sarah.Martin-Anderson@kcmo.org</a></td>
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<td><strong>Indigent Care, Safety Net Providers</strong></td>
<td>The City has a long history of providing medical care to uninsured and underinsured residents of Kansas City, Missouri. Health Levy funds subsidize local safety net providers for primary preventive healthcare services and specialty care for residents meeting established income guidelines.</td>
<td>Tracie McClendon-Cole 816-513-6240 <a href="mailto:Tracie.McClendon@kcmo.org">Tracie.McClendon@kcmo.org</a></td>
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<tr>
<td><strong>Strategic Planning and Quality Improvement</strong></td>
<td>Provide administrative and management oversight for strategic planning, public health accreditation and quality improvement activities within department, including review and approval of all program-level plans related to such activities.</td>
<td>Marty Galutia, MSQ 816-513-6269 <a href="mailto:Marty.galutia@kcmo.org">Marty.galutia@kcmo.org</a></td>
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<td><strong>HIV Services Program – HOPWA</strong></td>
<td>These programs include: Housing Opportunities for Persons With AIDS (HOPWA) and the Shelter Plus Care (S+C) programs. These funds provide housing services to persons living with HIV/AIDS (PLWHA) in a 15-County area in Missouri and Kansas.</td>
<td>Jamie Matney 816-513-6200 <a href="mailto:Jamie.Shank@kcmo.org">Jamie.Shank@kcmo.org</a></td>
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<td><strong>HIV Services Program – Ryan White Part A and Minority Aids Program (MAI)</strong></td>
<td>The HIV Services Program has the responsibility for administration of the Ryan White Part A and MAI grant funds awarded by the Health Resources and Services Administration (HRSA). The purpose of the funding is to ensure that all, eligible residents living with HIV/AIDS within the 11 county, bi-state, Kansas City Transitional Grant Area (KC-TGA) receive HIV-related medical and support services. Services include medical care, oral health, mental health, medical case management, insurance assistance, and transportation services.</td>
<td>Frank Thompson (Division Mgr) 816-513-6222 <a href="mailto:Frank.Thompson@kcmo.org">Frank.Thompson@kcmo.org</a></td>
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<td><strong>HIV Services Program – Ryan White Part B Medical Case Management</strong></td>
<td>The HIV Services Program has the responsibility for administration of the Ryan White Part B funds awarded to the City from the Missouri Department of Health and Senior Services (MDHSS). The Part B contract is a three year contract for the provision and oversight of a comprehensive coordinated medical case management system.</td>
<td>Sean Ryan 816-513-6214 <a href="mailto:Sean.Ryan@kcmo.org">Sean.Ryan@kcmo.org</a></td>
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### Aim4Peace
The Aim4Peace: Violence Prevention Program (Aim4Peace) is an evidence-based, public health method to prevent violence, especially retaliatory violence in Kansas City, MO East Patrol Division. The Aim4Peace program has a team of proactive first responders who: 1) provide one-on-one case management and conflict resolution; 2) intervene in violent situations to broker peace and 3) appear at hospitals after penetrating injuries occur in order to prevent retaliatory violence. The program also offers educational opportunities that teach conflict resolution skills, other alternatives to violence and essential life skills.

**Division Manager:** Tracie McClendon-Cole  
816-513-6240  
Tracie.Mcclendon@kcmo.org

### Office of Epidemiology and Community Health Monitoring
This Office has four main functions: Analyze, interpret, and present findings to policy makers, Health Department programs, and the community on public health issues using local, state, and national data; Provide to the community epidemiological consultation and/or statistical information on public health and other issues; Support the work of other Health Department and City programs; Provide training to the community in the areas of epidemiology, basic statistics, and health disparities.

**Division Manager:** Sarah Martin-Anderson  
816-513-6244  
Sarah.Martin-Anderson@kcmo.org

### Public Information and WEB Development and Social Media
The Social Media and Website Program is responsible for managing all aspects of the Health Department’s social media, including developing and coordinating the Department’s Facebook, Twitter and YouTube content, and oversight of programmatic Facebook pages. This office provides technical support and training, responds to website inquiries from the public, provides timely updates to the website, and schedules all Departmental media interviews, press releases and press conferences. Staff answer and triage all media calls, inquiries and requests for the Department.

**Division Manager:** Denesha Snell  
816-513-6327  
Denesha.Snell@kcmo.org

### Emergency Response Communication Program
The Emergency Response Communication Program is responsible for emergency responses to public health incidents in particular, planning and policy development and providing communication planning and support to 13 counties in the Missouri region and three (3) additional counties in the Kansas region. This office also coordinates emergency response public health planning and communication with the Missouri Department of Health and Senior Services, the Kansas Department of Health and Environment, and multiple local federal agency offices.

**Division Manager:** Denesha Snell  
816-513-6327  
Denesha.Snell@kcmo.org

### Regional Heat Mitigation Coordination and Programming
Regional Heat Mitigation Coordination and Programming provides Heat Coordination and Extreme Heat Mitigation between Federal, State, County and Local government and community based organizations in the Kansas City Metro. Staff also provides notification with regard to hypothermia, and works with the Jackson County Medical Examiner to document numbers of heat-related and cold-related deaths.

**Division Manager:** Bill Snook  
816-513-6274  
Bill.Snook@kmco.org

### Public Health Social Marketing and Evaluation
This program provides development, implementation, and evaluation of social marketing campaigns used to prevent, delay, or reduce chronic diseases and to address infectious and communicable diseases.

**Division Manager:** Bill Snook  
816-513-6274  
Bill.Snook@kmco.org

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**Division Manager:** Bill Snook  
816-513-6274  
Bill.Snook@kmco.org

### Communicable Disease Prevention & Control
**Division Manager:** Tiffany Wilkinson  
816-513-6142, Tiffany.Wilkinson@kcmo.org

### Adult Immunization
The Adult Immunization Program is responsible for providing vaccinations to adults for a fee for service. The program provides CDC recommended vaccines for adults. In addition to regular and catch-up vaccinations, the clinic also offers travel vaccinations for a fee for service. (By appointment only)

**Division Manager:** Tiffany Wilkinson  
816-513-6139  
Tiffany.Wilkinson@kcmo.org

### Child Immunization
The Childhood Immunization Program is responsible for the Vaccine for Children Program (VFC) and for adults who are unable to pay according to 317 Program eligibility. The federal government, through the Missouri Department of Health and Senior Services, provides the vaccine for children who are Medicaid, uninsured, or under insured. Kansas City Health Department provides funding for staff, equipment, training, and operations.

**Division Manager:** Jelene Wynn  
816-513-6108  
Jelene.Wynn@kcmo.org
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<th>Program</th>
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<td>Communicable Disease Prevention</td>
<td>The Communicable Disease Prevention program is the single largest program responsible for the detection, control and prevention of communicable diseases and bioterrorism among Kansas City residents and visitors. This is accomplished by monitoring the incidence of statutorily mandated reportable diseases and other diseases of public health concern (surveillance or assessment) and by appropriate investigative procedures. The goal is to detect disease outbreaks and potential threats to the community so that effective control or preventive measures can be implemented.</td>
<td>Tiffany Wilkinson</td>
<td>816-513-6139 <a href="mailto:Tiffany.Wilkinson@kcmo.org">Tiffany.Wilkinson@kcmo.org</a></td>
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<td>Health Records</td>
<td>The Health Records Program has three main subprograms which include the Vital Records, Medical Records, and Billing programs. The Vital Records program is responsible for accurately registering Vital Records (Births &amp; Deaths) that occur in the city limits of Kansas City, Missouri. This office works very closely with funeral homes, nursing homes, and hospitals throughout the region in order to ensure these documents are filed and processed efficiently. The Medical Records Program assists clients in the scheduling, registration, billing, and records management activities. The staff is essential in pre-screening customers in order to properly bill for Medicaid covered services. The Billing Program prepares claim statements for all Medicaid covered services and Medicare enrollees who receive their influenza shots at the Health Department.</td>
<td>Cliff Dennis</td>
<td>816-513-6063 <a href="mailto:Cliff.Dennis@kcmo.org">Cliff.Dennis@kcmo.org</a></td>
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<tr>
<td>Communicable Disease Surveillance</td>
<td>Disease surveillance staff work with community healthcare providers, businesses, schools and other public entities to ensure communicable disease reporting is timely, complete and accurate. An effective surveillance system includes the functional capacity for data collection and analysis as well as the timely dissemination of these data to persons who can undertake effective prevention and control activities.</td>
<td>Tynisha Gantt</td>
<td>816-513-6364 <a href="mailto:Tynisha.Gantt@kcmo.org">Tynisha.Gantt@kcmo.org</a></td>
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<td>Refugee Health Assessment</td>
<td>The Refugee Health Program conducts preventive health screenings of newly arriving refugees to Kansas City, Missouri. Refugees have unique health care needs and many come from areas where disease control, diagnosis and treatment are lacking. The purpose of the program is to control communicable diseases among refugees, improve their general health status and assure referrals are made for health conditions outside the scope of this program. (By Appointment Only)</td>
<td>Lisa Mertz</td>
<td>816-513-6144 <a href="mailto:Lisa.Mertz@kcmo.org">Lisa.Mertz@kcmo.org</a></td>
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<td>Immigration Physicals</td>
<td>Individuals applying for U.S. citizenship, seeking permanent residency or a Green Card are required to obtain an immigration physical prior to approval of their application. The purpose of medical examination is to identify applicants with inadmissible health-related conditions for the Department of State (DOS) and the U.S. Citizenship and Immigration Services (USCIS). A contractual Civil Surgeon provides immigration physicals and required health documentation for a fee. (By Appointment Only)</td>
<td>Jelene Wynn</td>
<td>816-513-6212 <a href="mailto:Jelene.Wynn@kcmo.org">Jelene.Wynn@kcmo.org</a></td>
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<td>Sexually Transmitted Disease</td>
<td>The Sexually Transmitted Disease (STD) component of the Division of Communicable Disease Prevention provides and assures the screening, diagnosis, treatment, pre- and post-test counseling, disease intervention, appropriate referrals, educational initiatives, and surveillance for gonorrhea, syphilis, chlamydia, and HIV in Kansas City, Missouri.</td>
<td>Lesha Dennis</td>
<td>816-513-6119 <a href="mailto:Lesha.Dennis@kcmo.org">Lesha.Dennis@kcmo.org</a></td>
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<td>Tuberculosis Outreach</td>
<td>The Tuberculosis Outreach program is responsible for the detection, control, treatment and prevention of tuberculosis among Kansas City residents and visitors. This is accomplished by monitoring the incidence of tuberculosis disease and infection through statutorily mandated reports and by appropriate investigative procedures. The goal is to identify and test contacts of persons with communicable TB disease so preventive treatment may be provided if necessary and to monitor persons with active disease to ensure treatment compliance.</td>
<td>Ortella Williams</td>
<td>816-513-6154 <a href="mailto:Ortella.Williams@kcmo.org">Ortella.Williams@kcmo.org</a></td>
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<td>List of Programs</td>
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| **Perinatal Hepatitis B Case Management** | The Perinatal Hepatitis B Case Management is responsible for identifying pregnant women infected with hepatitis B prior to delivery and to ensure that the newborn infant receives hepatitis B immune globulin and the first dose of hepatitis B vaccine. In addition, contacts to the infected mother are tested and offered hepatitis vaccine as necessary. | Lisa Hubbert  
816-513-6145  
Lisa.Hubbert@kcmo.org |
| **Cities Readiness Initiative** | To develop local plans and capabilities to support Kansas City’s ability to respond in a timely manner to bioterrorism attack with an agent such as bacillus anthracis, the organism that causes anthrax. Under this grant, the Kansas City Health Department must be able to provide preventative medications to the entire population of Kansas City within 48 hours of receipt of the medications from the Strategic National Stockpile. This requires the development of new and innovative strategies that involves coordination amongst private and public partners both locally and regionally. | Bonnie Martin  
816-513-6130  
Fax 816-513-6090  
Bonnie.Martin@kcmo.org |
| **Public Health Preparedness** | The Public Health Preparedness Program (PHP) plans, prepares and responds to any number of public health emergencies that can and have occurred in the City of Kansas City. These events range from disease outbreaks, natural and man-made disasters as well as deliberate acts of terrorism involving the use of biological agents. | Timothy Gridley  
816-513-6380  
Tim.Gridley@kcmo.org |
| **Environmental Health Services** | Division Manager: Naser Jouhari 816-513-6315/816-513-6198, Naser.Jouhari@kcmo.org | Naser Jouhari  
816-513-6198  
Naser.Jouhari@kcmo.org |
| **Environmental Public Health Program** | The Environmental Public Health Program (EPHP) provides inspections for all establishments regulated by the KCMO Health Department. This includes permitting, inspecting, and responding to complaints of all food establishments in Kansas City, MO, which includes restaurants, grocery stores, convenience stores, public schools, senior citizen living, concession stands, push carts, mobile units, ice cream trucks, frozen truck vendors, and temporary events. The EPHP is also responsible for permitting, inspecting, and responding to complaints of all lodging establishments and all public swimming pools and spas in Kansas City, MO. The program responds to unsanitary condition complaints at commercial facilities and permitting and inspection septic haulers. The program is also under contract with the Missouri Department of Health and Senior Services to conduct sanitation inspections at child care facilities and conduct training classes for child care providers in Kansas City and Clay county. In addition the EPH Program is responsible for conducting food safety training classes for all food workers and managers in Kansas City. This training ensures that all food workers and managers are current with the Food Handler Training Card requirements. | Naser Jouhari  
816-513-6198  
Naser.Jouhari@kcmo.org |
| **Healthy Homes and Childhood Lead Poisoning Prevention** | This program provides free blood lead testing for children and pregnant women and home investigations for lead poisoned children, performs home inspections for lead hazards and provides free removal of lead paint hazards for qualified residents. To protect residents from other hazards in the home that can affect health, this program also provides consultation, inspection and training to promote ‘Healthy Homes’. This includes issues such as lead, mold, radon, roaches, pests, chemicals, carbon monoxide, and safety hazards. The program participates in lead and healthy home research with other institutions and develops community resource material. The program also provides community outreach and education to the general public regarding the dangers of lead-based paint and other hazards in the home. In addition the Program holds the Environmental Health Asthma Outreach Program. The Asthma outreach Program provides trainings and assessment classes to the public in order to increase public awareness to asthma triggers in homes, schools and daycares. | Amy Roberts  
816-513-6047  
Amy.Roberts@kcmo.org |
| **Air Quality** | The Air Quality Program is responsible for issuing permits and inspecting a variety of commercial and industrial air pollution sources. The Program regulates the removal of asbestos materials and responds to complaints concerning odors. | Catherine Reid  
816-513-6177  
Catherine.Reid@kcmo.org |
| **Integrated Pest Management/Rat Control** | The Integrated Pest Management/Rat Control Program is responsible for exterminating rats in single-family homes, duplexes, vacant lots, vacant homes, sewers, City construction projects, and areas surrounding city blocks. | Michael Swoyer  
816-513-6010  
Michael.Swoyer@kcmo.org |
The Program is also responsible for educating the public on rat preventative measures and for educating City field staff in signs of rat infestations. In addition the Program provides Integrated Pest Management (IPM) class to the public and responds to citizens’ complaints pertaining different types of home pest infestation.

| Smoking/Tobacco Ban Environment/Noise Control Enforcement | The Health Department is responsible for ensuring that all restaurants, bars, hospitals (and sidewalks abutting acute care hospitals), cafeterias, bingo halls, gas stations, bowling alleys, tobacco shops, enclosed public places and enclosed places of employment: Provide a smoke-free environment for patrons, customers, employees and patients; Clearly and conspicuously post No Smoking Signs in the establishment; Remove all ashtrays or other materials that might promote or encourage the use of tobacco; Construct and implement a Smoke-Free Workplace Policy. The Department is also required to enforce provisions of the City’s Noise Control ordinance that limits noise in specified locations throughout the City. | Steven Royal 816-513-6192 Steven.Royal@kcmo.org |
| Maternal, Child, Community Health Education | Division Manager: Marty Galutia, 816-513-6269, Marty.Galutia@kcmo.org |  |
| Health Equity & Social Determinants of Health | Provides data, resources, education, and support for community-based public health initiatives that address health and structural disparities and how to rectify health outcomes related to health inequities. | Ursula Copeland 816-513-6209 Ursula.Copeland@kcmo.org |
| Chronic Disease Self-Management Program (CDSM) | Stanford University Chronic Disease Self-Management classes are provided on demand by Division Staff Members. | Cheryl Hampton 816-513-6338 Cheryl.Hampton@kcmo.org |
| Maternal Child Health Block Grant | The Maternal Child Health Block Grant addresses childhood and youth injury prevention. This program provides programming, education, behavioral strategies and environmental policies that address the wellness of women and children. The two focus areas are unintentional injury prevention in children, and intentional injury prevention in youth:  
1. **Unintentional Injury Prevention:** The Safety Street Program provides an environmental setting that reaches over four thousand children each year with more than twelve topics including bus, pedestrian, bicycle, gun, and fire safety. Safety Street classes help to reduce unintentional injuries in children, by providing behavioral education interventions at mock outdoor street scenes. Topics include gun safety, pet safety, street safety, bus safety, healthy eating, active living, and many more, and reach kindergarten through 4th grade students.  
2. **Intentional Injury Prevention:** The Youth Violence Injury Prevention Program provides education, curricula, and interactive classes for youth, teachers, and parents. The topics range from dating violence to youth suicide prevention and bullying prevention, from general health topics to addiction resources. This education is available to a wide range of youth audiences through community youth-serving agencies and others who work with youth in Kansas City. | Connie Farakhan (Childhood) 816-513-6066 Bill.Snook@kcmo.org Ursula Copeland (Youth) 816-513-6209 Ursula.Copeland@kcmo.org |
<p>| HIV Prevention Programs and Planning Council Support | HIV Prevention provides prevention education and community outreach for HIV/STD prevention in the ten following Kansas City area counties: Bates, Benton, Cass, Clay, Henry, Jackson, Johnson, Lafayette, Platte, and Ray Counties. The program reaches more than 140,000 individuals each year and provides both Behavioral Intervention Education groups and individual one-on-one training. Activities include outreach events, internet outreach and education, and social marketing campaigns. | Samantha Hughes 816-513-6268 <a href="mailto:Samantha.Hughes@kcmo.org">Samantha.Hughes@kcmo.org</a> |
| Building Blocks MO/Nurse Family Partnership (NFP) | NFP provides intensive nurse home visitation to low-income first-time mothers in 7 counties. Participants receive pregnancy education to improve health outcomes for both the mother and the child. | Josie Adams 816-513-6280 <a href="mailto:Josie.Adams@kcmo.org">Josie.Adams@kcmo.org</a> |</p>
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<th>Program</th>
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| Children and Youth with Special Health Care Needs (CYSHCN) | This program provides assistance for individuals from birth to 21 who meet medical and financial eligibility guidelines. The program focuses on early identification and service coordination of individuals with special health care needs and their families. The program serves those individuals who have, or at risk for a disease, defect, or medical condition that may hinder the achievement of normal physical growth and development and who require health and related services of a type or amount beyond that required by individuals in general. (Reaches 17 counties in the Northwest district). | Bernie Rogers  
816-513-6143  
Bernie.Rodgers@kcmo.org |